

Amazon Campus Placements 2023

Opportunities to the students to explore **Virtual Customer Service Associate** role

Job Profile:-

Work From Home:-Virtual Customer Service Associate (VCS).

Virtual Customer Service (VCS) - It is a 'Work from Home' model for India CS. VCS associates are expected to work from a home location approved by Amazon for all scheduled hours. It is the responsibility of the associates to ensure uninterrupted internet connectivity and 'work-like' environment at home location so that associates can deliver their best in terms of productivity and quality.

Eligibility Criteria:

Minimum qualification 10+2.

Excellent English communication skills (written and verbal),

Excellent composition skills - ability to compose grammatically correct, concise, and accurate written responses.

Ability to use a desktop/Laptop computer system, Familiarity with Windows 7, Microsoft Outlook, and Internet Explorer.

Candidates should be flexible with 24/7 shifts along rotational week offs.

Interview Process:-

- Personal Introduction Round / English Test (Entrance test)
- Online Assessment-(Overall 3 Assessment Sections) & HR Round.

Note: All rounds are elimination rounds

Compensation:-

Salary Range	
Min	Max
202000	310000

Please note: Above compensation role range depends on various multiple skill set hiring we do from domestic to international requirements (non-tech). The compensation ranges also depends from fresher to experienced candidates basis the relevant experience documents availability.

Additional Benefits

- Sodexo Meal Card INR 1100 Per month i.e. 13,200/- PA.
- Night Shift Allowance INR 150/Night.
- Overtime Allowance as per company policy.
- Internet Reimbursement/Work from Home allowance INR 1,250 Per month i.e. 15000/- PA.
- Desktop will be provided along with UPS) for Amazon for Work.
- Five days working.
- Rotational Shifts.
- Each employee and their dependents (Spouse and 2 Children) are covered up to Rs.5,00,000 Health Insurance under the floater benefit scheme.

Note: All benefits, allowances and overtime are paid over and above the base salary ranges mentioned above.